



March 23, 2021

---

## EVERSOURCE BILL PAYMENT INFORMATION SESSION

March 25, 2021 at 6:00pm

Middletown, CT, – The City of Middletown is hosting an online information session with Eversource on March 25, 2021 at 6:00pm. The information session will provide residents with guidance on assistance programs that are available to help ease the burden of energy bills. Mayor Florsheim commented, “As the pandemic continues to impact residents of Middletown financially and in unprecedented ways, many are finding it difficult to keep up with routine expenses. It can be hard and humbling to accept help at times, but you do not need to struggle alone. I in no way intend to dismiss the extreme hardships felt by many. However, I want to make sure everyone is aware of the numerous assistance programs available during this time.”

For residents who are experiencing difficulty paying energy bills, Eversource has programs and payment plans available to assist customers. All customers, regardless of financial status, can enroll in the COVID-19 payment plan to pay a past-due balance over a period of up to 24 months. For more information, please call Eversource at 800-286-2828 (electric customers) or 800-438-2278 (gas customers) or visit [Eversource.com/billhelp](https://Eversource.com/billhelp). Additional financial assistance for overdue bills for qualified customers may be available through Operation Fuel. Visit [OperationFuel.org](https://OperationFuel.org) or call 860-243-2345.

The community can join the online information session with Eversource on March 25 at 6:00pm either via the WebEx platform, or by telephone.

To join the meeting online:

- Visit <https://webex.com> or launch the WebEx application
- Click Join the Meeting
- Enter the Meeting Event Number: 129 473 6065
- Enter the Password: Middletown

To join the meeting by telephone:

- Please call 1-408-418-9388 (this is *not* a toll free number)
- Enter the Access Code: 129 473 6065
- When calling from a phone, please press \*3 to activate the hand raise function.

For information on additional pandemic-related assistance that is available, please visit the City of Middletown website at <https://www.middletownct.gov/> and click the COVID-19 Resources tab at the top of the homepage. Additional information is also available on the State’s website, at <https://portal.ct.gov/Coronavirus/Relief-and-Support>. Your local Community Action Agency can provide guidance on various assistance programs available. Please visit [CAFCA.org](https://CAFCA.org) or [211CT.org](https://211CT.org), or call 211 to connect with the Community Action Agency closest to you.

# Press Release

March 23, 2021

Office of the Mayor  
City of Middletown  
Connecticut 06457



---

Middletown is a wonderful community filled with caring residents and agencies ready to provide assistance. The following is a list of some of the local resources available:

Middlesex United Way

<https://www.middlesexunitedway.org/>

Amazing Grace Food Pantry

<https://svdmiddletown.org/food-pantry/>

Connecticut Mutual Aid

<https://ctmutualaid.com/>

North End Action Team (including information on Middletown Mutual Aid)

<https://neatmiddletown.org/>

Mayor Florsheim stated, "I hope that these programs offer a bit of relief as we work towards recovering from the hardships of the past year. The well-being of the community is always at the center of every initiative I undertake. You have my commitment to continue to work to make sure all members of this community recover from the hardships of the past year, and to find creative and innovative ways for us to move toward a brighter future."

###